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Customer Service

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Access to Standard Content or Premium Content, depending upon the subscription plan

Monthly subscription plan

Automatically renews monthly until cancelled by Subscriber

- All fees are payable by credit card
- Automatically renews on the same date of each corresponding month or on final date of month if no corresponding date (January 31, 2011 subscription renews on February 28, 2011)
- All Fees charged on renewal date
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- Annual subscription plan
- Automatically renews yearly until cancelled by Subscriber

- Automatically renews on the same date of each corresponding year or on final date of month if no corresponding date (February 28, 2012 subscription renews on February 28, 2013)
 - Fees charged on renewal date
 - Only subscriptions purchased after the effective date of these Terms shall automatically renew as set forth herein
- Subscription fees are non-refundable; except that Subscriber may cancel renewed subscription in writing up to three (3) calendar days after renewal date and receive a full refund of the new subscription fees
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- pipingdesignonline.com may terminate the subscription and these Terms if unable to renew the subscription based on inaccurate or outdated credit card information
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- Access to Standard, Premium, Silver, Gold, or Platinum Content, depending upon the subscription plan
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- All fees are payable by credit card (or wire transfer or check if approved by us):
 - Automatically renews either monthly or yearly until cancelled by Subscriber
 - Automatically renews on the same date of each corresponding month or year or on final date of month if no corresponding date (February 28, 2012 subscription renews on February 28, 2013)
 - Fees charged on renewal date

- o Only subscriptions purchased after the effective date of these Terms shall automatically renew as set forth herein
- Subscription fees are non-refundable; except that Subscriber may cancel renewed subscription up to three (3) calendar days after renewal date and receive a full refund of the new subscription fees
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- No automatic renewal
- Subscription fees are non-refundable
- Discounted rates for Students only apply to program
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unenforceable for any reason, such portion will be deemed severed and the remaining terms and conditions shall continue in full force and effect. Upon User's breach or threatened breach of these Terms, pipingdesignonline.com may pursue any legal or equitable remedy available, including but not limited to, direct, consequential and punitive damages and injunctive relief. pipingdesignonline.com's remedies are cumulative and not exclusive. Failure of pipingdesignonline.com to exercise any remedy or enforce any portion of this Agreement at any time shall not operate as a waiver of any remedy or of the right to enforce any portion of the Agreement at any time thereafter. User agrees that regardless of any statute or law to the contrary, any claim or action arising out of or regarding this Agreement must be filed within one (1) year after such claim or cause of action arose or be forever barred. By Accessing the Site, User signs for and accepts this shortening of the statutes of limitations. Pipingdesignonline.com makes no representation that the content of the Site is appropriate or available for use in all locations. Pipingdesignonline.com operates this Site from the United States and makes no representation that the Site complies with any foreign or international laws. You agree to comply with all applicable local laws, including any international laws, in using this Site. You may not assign Your rights or delegate Your duties under these Terms. The parties agree that no third party is an intended beneficiary of these Terms. Pipingdesignonline.com cannot provide notifications via post, only e-mail.

18. Governing Law; Dispute Resolution; Forum and Venue.

These Terms and any claim or action related to or arising from these Terms or content on the Site shall be governed by Texas law, without regard to any provision that would make the laws of another jurisdiction applicable. All disputes between You and pipingdesignonline.com shall be finally resolved through binding arbitration in Houston, Texas. The arbitration shall be conducted by one (1) arbitrator who is a retired judge. The parties shall conduct discovery as agreed upon or as permitted by the arbitrator. A party may file for an order on the arbitration decision exclusively in the Texas Superior Court, County of Harris, or the United States District Court for the Central District of Texas. The parties shall share equally the costs of the arbitrator, arbitration body and arbitration facilities (if applicable). Each party may bring a claim or action for injunctive relief without submitting the claim to final and binding arbitration. Neither party shall have the obligation to post a bond or demonstrate actual harm before bringing a claim or action for injunctive relief. Each party consents to the exclusive jurisdiction and venue of the Texas Superior Court, County of Harris or the United States District Court for the Central District of Texas for any equitable claim or other action related to or arising from these Terms. Each party shall bear his/her/its own expenses and attorneys' fees related to any arbitration, claim or action.

INITIAL EFFECTIVE DATE: February 28, 2012

FIRST REVISION DATE: April 16, 2013

SECOND REVISION DATE: FEBRUARY 12, 2014

CURRENT REVISION DATE: APRIL 15, 2014