

# Terms & Conditions

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## 1. Contact Information.

### *Address*

pipingdesignonline.com

Attn: Customer Service

3100 Wilcrest, Suite 120

Houston, TX 77042

### *Customer Service*

Email: [admin@pipingdesignonline.com](mailto:admin@pipingdesignonline.com)

Telephone: 1-713-778-9504

Website: <http://www.pipingdesignonline.com>

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“Access” or “Accessing” means accessing, using, viewing the content or otherwise obtaining information on the Site.

“Agreement” or “Terms” refers to these Terms and Conditions of Use and any subsequent modifications.

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“Terms” means these terms and conditions.

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#### 5. Fees; Renewal; Refund Policies.

##### Single-User Subscribers

##### Per Month

Access to Standard Content or Premium Content, depending upon the subscription plan

Monthly subscription plan

Automatically renews monthly until cancelled by Subscriber

- All fees are payable by credit card

- Automatically renews on the same date of each corresponding month or on final date of month if no corresponding date (January 31, 2011 subscription renews on February 28, 2011)
- All Fees charged on renewal date
- Subscription fees are non-refundable; except that Subscriber may cancel renewed subscription in writing up to three (3) calendar days after renewal date and receive a full refund of the new subscription fees
- Discounts, rebates or other special offers only valid for initial term; subscriptions renew at the then-current full subscription rates
- pipingdesignonline.com may increase subscription fees for a subsequent subscription period at any time and for any reason, provided, however, that pipingdesignonline.com provides notice at least thirty (30) calendar days prior to the expiration of the subscription
- pipingdesignonline.com may terminate the subscription and these Terms if unable to renew the subscription based on inaccurate or outdated credit card information
- Right of Access to pipingdesignonline.com granted under these Terms is effective only upon payment of the subscription fees

## Annual

- All fees are payable by credit card
- Access to Standard or Premium Content, depending upon the subscription plan
- Annual subscription plan
- Automatically renews yearly until cancelled by Subscriber
  - Automatically renews on the same date of each corresponding year or on final date of month if no corresponding date (February 28, 2012 subscription renews on February 28, 2013)
  - Fees charged on renewal date
  - Only subscriptions purchased after the effective date of these Terms shall automatically renew as set forth herein
- Subscription fees are non-refundable; except that Subscriber may cancel renewed subscription in writing up to three (3) calendar days after renewal date and receive a full refund of the new subscription fees

- Discounts, rebates or other special offers only valid for initial term; subscriptions renew at the then-current full subscription rates
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- pipingdesignonline.com may terminate the subscription and these Terms if unable to renew the subscription based on inaccurate or outdated credit card information
- Right of Access to pipingdesignonline.com granted under these Terms is effective only upon payment of the subscription fees

### Multi-User Subscribers

- Access to Standard or Premium Content, depending upon the subscription plan
- Can be a Monthly or Annual subscription plan
- All fees are payable by credit card: Automatically renews either monthly or yearly until cancelled by Subscriber
  - Automatically renews on the same date of each corresponding month or year or on final date of month if no corresponding date (February 28, 2012 subscription renews on February 28, 2013)
  - Fees charged on renewal date
  - Only subscriptions purchased after the effective date of these Terms shall automatically renew as set forth herein
- Subscription fees are non-refundable; except that Subscriber may cancel renewed subscription up to three (3) calendar days after renewal date and receive a full refund of the new subscription fees
- Discounts, rebates or other special offers only valid for initial term; subscriptions renew at the then-current full subscription rates
- pipingdesignonline.com may increase subscription fees for a subsequent subscription period at any time and for any reason, provided, however, that pipingdesignonline.com provides notice at least thirty (30) calendar days prior to the expiration of the subscription

- pipingdesignonline.com may terminate the subscription and these Terms if unable to renew the subscription based on inaccurate or outdated credit card information (if Subscriber paid by credit card)
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- Subscription limited to length of program chosen by Educator
- Students' Access limited to courses (with Exercise Files) chosen by Educator
- Subscription fees prorated for number of days of program based on monthly fee
- No automatic renewal
- Subscription fees are non-refundable
- Discounted rates for Students only apply to program
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A person can purchase the gift subscription on the Site. After a person purchases a gift subscription, pipingdesignonline.com will send a welcome email to the recipient informing them of the gift subscription.

#### *Gift Subscription Terms and Conditions*

- No refunds
- No exchange or surrender for cash value

- If an existing Subscriber receives a Premium gift subscription:
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  - If a person already has a subscription to the pipingdesignonline.com Premium Content and receives a Premium gift subscription, pipingdesignonline.com will commence the gift subscription after the termination of the person's existing subscription
- If an existing Subscriber receives a Standard gift subscription:
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- A recipient's use of a gift subscription constitutes acceptance of and agreement to these Terms

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**EFFECTIVE DATE: February 28, 2012**